

For All Your Insurance Needs

Erie Insurance offers a broad range of services to meet your personal insurance needs, including auto, boat and a variety of home and tenant insurance policies. ERIE also offers a variety of business insurance products to meet the needs of both small and large businesses. Erie Family Life Insurance offers a complete line of products to meet individual and business life insurance needs.**

This brochure is not an insurance policy. The policy contains the specific details of the coverages, conditions, and exclusions. All coverages are not available in all states. Your ERIE Agent can offer you professional advice and answer any questions you may have before you buy.

Equal Professional Service

ERIE embraces the principle of "equal professional service," which means that every applicant, Policyholder and claimant receives the high caliber service that is our hallmark. ERIE does not tolerate unlawful discrimination, and we expect our Agents to adhere strictly to that nondiscriminatory philosophy as well. ERIE[®] assesses each risk on its own merits and relies on objective underwriting criteria designed to evaluate the nature and extent of each risk.

**Erie Insurance received the highest numerical score among auto insurance providers in the proprietary J.D. Power and Associates 2008 Insurance New Buyer Study.SM Study based on 8,452 total responses, measuring 19 providers and measuring the opinions of consumers purchasing a new auto insurance policy. Proprietary study results are based on experiences and perceptions of members surveyed in April 2008. Your experiences may vary. jdpower.com*

***Life insurance not available in New York.*

“raccoon”



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“I didn’t even know we had raccoons in our neighborhood...”



When a large family of curious raccoons ran out in front of our Policyholder’s car just as she was leaving her driveway, the surprise sent her right into her next-door neighbor’s fence.

Then she was in for another surprise: how quick and easy it was to file a claim and put the experience behind her. The raccoon lady (as she called herself) was delighted with the way her claim was settled. She wrote to us and told us, and told a lot of her friends. (Her neighbor, the fence owner, was happy too.)

A little-known fact about us: we actually like to think of ways to help you before you even know you need help. Here are some starters:

- **Competitive pricing with discounts, such as Multi-Policy, Safe Driver, Payment Plans, plus discounts if your car has select safety features**
- **Collision deductible waived if you are involved in an accident with another auto insured by ERIE**
- **Comprehensive deductible waived when a damaged windshield is repaired instead of replaced (additional premium required in New York)**
- **Superior claims service that ensures you will be contacted promptly after reporting a loss (Really, why should you have to wait?)**

Most people don’t even know we’ve been around since your great-grandmother’s time.

And through all of those years, people have said we’ve done a good, thorough job. Honestly, we just try to treat people the same way we’d like to be treated. And because of that, they recommend us to their family and friends and business associates.

People have said ERIE is not like other insurance companies. They say we are like a big insurance company that doesn’t act like one. Our Agents like the sound of that and appreciate that their hard work is talked about.

Of course, ERIE Policyholders and ERIE Agents alike were not too surprised by our recent award. It just nicely confirms what they’ve always known.

2008 J.D. Power and Associates Award for “Highest Customer Satisfaction with the Auto Insurance Purchase Experience”*



Above All In Service means winning awards is not our motivation. You are. That’s why our founder, H.O. Hirt, raised the letters ERIE out of the word service to remind us what we are reaching for every day.

Above
all in **SERVICE**SM